

Filter By Year: View All

Displaying results for Columbia Police Department Customer Satisfaction Survey

Was the CPD employee helpful and polite?

Yes	169
(92%)	
No	
14 (8%)	

Total: 183

Did the CPD employee answer your questions and keep you informed in a way that was easy to understand?

Yes	167
(91%)	
No	
16 (9%)	

Total: 183

How would you rate the CPD response time to your call for service?

very satisfied	114 (62%)
satisfied	26 (14%)
neutral	32 (17%)
unsatisfied	2 (1%)
very unsatisfied	9 (5%)

Total: 183

Overall, how satisfied are you with the Columbia Police Department service you just received?

very satisfied	134 (73%)
satisfied	26 (14%)
neutral	4 (2%)
unsatisfied	9 (5%)
very unsatisfied	10 (5%)

Total: 183

How did you come in contact with the CPD employee?

Witness	9 (6%)
Traffic Stop (receiving a ticket)	12 (8%)
Victim	32 (20%)
Traffic Stop (receiving a warning)	20 (13%)
Arrested	3 (2%)
Other	83 (52%)

Total: 159

May we contact you regarding your survey?

Yes	142 (78%)
No	41 (22%)